

EXECUTIVE COURSE ON PENSION POLICY AND MANAGEMENT

INTERMEDIATE LEVEL

24 – 26 NOVEMBER 2026
KUALA LUMPUR, MALAYSIA

Online on-boarding session

Thursday 5 November 2026 · 16:00 to 17:00 Kuala Lumpur · 09:00 to 10:00 Turin

International Labour Organization
KWSP EPF
KWAP
ITC International Training Centre

What we cover together

Five points, then your questions. One hour: 16:00 to 17:00 Kuala Lumpur, 09:00 to 10:00 Turin.

1. Who is in the room: sixty people, seven institutions, six countries, and what each brings to the comparison.
2. The three days in Kuala Lumpur, and the single scheme case that runs from diagnosis to decision.
3. The eCampus space, open now: where to find what, and what is due when.
4. The dashboard: your institution's legal provisions, your country's data, and what the Fundamental Level covered.
5. The four steps before the beginning of the residential phase, and why they matter.

Sixty practitioners, seven institutions, six countries

60

participants, from seven institutions and six countries.

EPF, Malaysia	28
KWAP, Malaysia	26
TAP, Brunei Darussalam	2
SSO, Thailand	1
SSS, Philippines	1
NSSF, Cambodia	1
SSB, Myanmar	1
Women	36
Men	24

Malaysia's provident fund and its public-service scheme sit in the same room as five regional institutions. That comparison is what the three days are built on.

- Fifty-four from EPF and KWAP, in nearly equal delegations: the private-sector provident fund and the public-service pension side by side.
- Six from five regional institutions, in Brunei Darussalam, Thailand, the Philippines, Cambodia and Myanmar, bringing defined-benefit social insurance into the comparison.
- Twenty-six of you attended a Fundamental Level edition, nineteen of them in April 2026. The rest are new to the series.
- Seven in senior leadership, twenty-three in management, fifteen in middle management and fifteen in professional roles.

The full directory, with names, positions and institutions, is in the Participants tab of the dashboard. Find who works on the same scheme as you.

Source: ITCILO activity participant export, 2 November 2026, with the EPF replacement of 3 November, and the two Fundamental Level rosters on eCampus.

Who runs the three days

Organised by the ITCILO with the ILO, EPF and KWAP. Full notes and sessions are in the Faculty section of the Overview tab.



Charles Crevier

Programme Manager, Social Protection, Governance and Tripartism, ITCILO, Turin. Actuary and economist.

Course direction: framing a scheme intervention, quantifying parametric changes, and the three exercises with their clinics.



André Gama

Regional Social Protection Specialist, ILO Regional Office for Asia and the Pacific, Bangkok.

Scheme parameters and performance, coverage and adequacy indicators, advocating a feasible scheme change, and the clinics.



Prof. Dr. Ong Kian Ming · guest speaker

Adjunct Professor, Taylor's University, Malaysia. Former Deputy Minister of International Trade and Industry.

Wednesday 16:00 to 17:30: the Malaysian political economy of scheme change, the evening before the board pitch.



Viktoriia Lavrynovych · activity assistant

Activity Assistant, Social Protection, Governance and Tripartism, ITCILO, Turin.

Course coordination and the eCampus space. Write to spgt@itcilo.org for anything practical before you travel.

The course opens on Tuesday at 09:00 with the opening ceremony. Each exercise ends with a clinic where the groups defend what they produced, facilitated by Charles Crevier and André Gama.

One theme per day, one output per day

Each day closes on something your group has produced and uploaded, and each one is the input to the next morning.

Day	Theme	Morning sessions	What you produce
Tuesday 24	**Scheme diagnosis and parameters**	Opening ceremony, framing a scheme intervention, then contributions, retirement rules, benefits and financing against each scheme's baseline.	Exercise 1 at 14:00 and its evidence clinic at 16:00: the challenge your group will carry and two or three justified changes, uploaded the same evening.
Wednesday 25	**Testing scheme changes**	Coverage and adequacy indicators, then quantifying parametric changes: projections, scenario comparisons, and adequacy, financing, longevity and return risks.	Exercise 2, 14:00 to 15:30: an impact matrix over baseline, single changes and package, stress tests and the chosen option. At 16:00, Prof. Ong on the political economy.
Thursday 26	**Scheme recommendations and advocacy**	Advocating a feasible scheme change: board briefs, member communication, consultation, stakeholder engagement and risk narratives.	Exercise 3, 11:00 to 12:30: a five-part pitch to a simulated board and an application plan, then the evaluation and the closing.

Sessions run 09:00 to 17:30 on Tuesday and Wednesday and 09:00 to 12:30 on Thursday, at the Hilton Kuala Lumpur. Arrive from 08:30 on Tuesday for the eCampus and dashboard access check.

One scheme, carried from diagnosis to decision

Nothing starts from zero: each output is the input to the next session, and the first one is written before you travel.

1

5 to 12 November

The on-boarding session on 5 November, then two things in eCampus by 12 November: the pre-course survey, which records your scheme and the challenge you expect to bring, and your introduction in the forum.

2

13 to 20 November

You write and submit the scheme assessment, two to three pages: parameters, baseline performance, one priority challenge and two or three changes worth testing. Due 20 November.

3

24 November

Exercise 1 turns the individual assessments into one group diagnosis: the challenge the group will carry for three days, and the changes it will test.

4

25 November

Exercise 2 runs the scenarios in three layers, baseline, single changes and package, stress-tests the preferred option and records an impact matrix.

5

26 November

Exercise 3 presents the change to a simulated board in five parts. You leave with a scheme brief and an application plan you can open on Monday.

That is why the scheme assessment matters: participants will have to present their analysis on Tuesday afternoon.

eCampus: where to find what, and what is due when

ecampus.itcilo.org, Executive Course on Pension Policy and Management, Intermediate Level. The space is open now.

Introduction and pre-course activities · open now

The on-boarding page, then the pre-course survey and your introduction in the forum, both by 12 November.

Optional background from the Fundamental Level · open

A video module on the basics of pension systems, three one-hour modules on international standards, coverage extension and financing, two ISSA reading pages and the references.

Nothing there is assessed, nothing has a deadline, nothing is required for the certificate.

Residential part · 24 to 26 November

One book per day with the sessions and their presentations, available on the day.

Final activities · from 26 November

The post-course knowledge test and the satisfaction questionnaire, at the close of the course.

Then the digital credential, issued through Accredible once the required activities are complete.

The dashboard: your scheme, your country, all three days

charlescrevier.github.io/Malaysia-Intermediate · password Pension.KL2026 · also reachable from the Course Dashboard block in eCampus.

Overview

The course in one page: the three modules, the faculty, how the three days are built, the certificate, the venue and the dates before you travel.

Programme

The residential timetable day by day, the online preparation with its two preparation periods and two Word documents, and the three exercise briefs.

Participants

Who is in the room: the cohort overview, the directory with names, positions and institutions, and the map.

Institutions

The institutions side by side, the statutory provisions branch by branch under Legal Provision, and their comparison.

Country

Demographics, economy and labour, public finance, a dynamic graph and a regional comparison for the six countries, plus Viet Nam as the worked example.

Fundamental Level

What the prerequisite course covered and its reading list, with ILO Convention 102, Recommendation 202 and the ISSA Guidelines reproduced in full.

Sections 1 and 2 of your scheme assessment, the scheme in brief and its parameters and performance, fill in from the Institutions tab; the demographic and fiscal context comes from Country.

What the certificate requires

The ITCILO Certificate of Participation rests on attendance and on the required activities, which are the ones that carry the scheme case.

What it takes	What it means
At least 80% of the sessions	Sessions run from Tuesday 09:00 to Thursday 12:30, with the opening ceremony on the Tuesday morning.
The scheme assessment before arrival	Written between 13 and 20 November and submitted in eCampus by 20 November: two to three pages, five sections, on the scheme you work with.
The three exercise outputs	Uploaded in eCampus each evening: the diagnosis on Tuesday, the impact matrix and the chosen option on Wednesday, the scheme brief, pitch and application plan on Thursday.

The digital credential follows the Final activities section: the post-course knowledge test and the satisfaction questionnaire, then Accredible issues it.

Source: course dashboard, Overview tab, Certification, and eCampus course 7105.

Four steps before Kuala Lumpur

The on-boarding session is this hour. The other three are in one eCampus section, Introduction and pre-course activities, which is open now.

What to do	Where	Time	When
Join the on-boarding session	Zoom	1 h	Today, 5 Nov
Complete the pre-course survey, six sections	eCampus	15 min	by 12 Nov
Introduce yourself in the forum	eCampus	5 min	by 12 Nov
Write and submit the scheme assessment, two to three pages	eCampus	3 h	13 to 20 Nov

Bring your laptop: the dashboard and the exercise briefs are used in session. Test your eCampus and dashboard access before you fly. See you at the Hilton Kuala Lumpur on Tuesday 24 November, from 08:30. spgt@itcilo.org